

## RECANTATION

### Recantation instructions

#### Recantation right

You may recant in text mode your contract declaration within 14 days with no indication of reasons (for instance by letter, fax, e-mail) or by returning the goods. Time limit starts upon receipt of these instructions in text mode (for instance by letter, fax, e-mail) but not before receiving the goods. To keep the time limit sending of the recantation or the goods in time will be sufficient. Return or recantation should be addressed to:

Externalfocus S.L.  
Edificio Trans Junior  
Centro Carga Aérea Barcelona  
Parcela II.3A  
08820 El Prat de Llobregat  
Spain

Please take into consideration that in case of returns, the goods shipped should be only used for inspection as it would be made at the shop for fitting purposes. In case of falling off in quality due to a further use of the goods we reserve the right to require compensation. Articles that have been individualized (for instance articles provided with a name according to your instructions) are excepted from this exchange and return right.

#### Recantation consequences

In case of an effective recantation, services received by both parts have to be granted back and, when occasion arises, uses made (for instance use advantages) to be delivered. In case of falling off in quality due to further use of the goods compensation may be requested. This does not apply when falling off in quality of the goods is exclusively due to its inspection, as if it were for instance at the shop. Anyway you may avoid the obligation for compensation because of falling off in quality when purposely using the article in case you do not use the goods as an owner and by omitting what might prejudice its value. Commitments to refund payments should be met within 30 days. Time limit starts for you with the shipment of the goods or the recantation, and for us with its receipt.

#### Return

You may return every article in original state within 14 days (including all original labels and original packed up) and the price will be refunded.

When returning an article please enclose goods and a return document. You may download this document at Online Shop: [www.barca-fashion.com](http://www.barca-fashion.com).

The customer will be responsible for all exchange and return expenses.

We shall refund costs if goods are provable faulty. In no case return expenses for defect free goods will be accepted.

All products should be unused and unfitted.

**In any case please indicate the order and invoice number on this document.**

Please deliver the goods to the following address:

Externalfocus S.L.  
Edificio Trans Junior  
Centro Carga Aérea Barcelona  
Parcela II.3A  
08820 El Prat de Llobregat  
Spain

Please bear in mind: For your safety please use a registered shipment service. We cannot be liable for goods not received.

Alternatively our hotline with costs phone number 0034 971 49 55 25 from 8:00 a.m. to 6:00 p.m. from Monday to Friday is at your disposal to carry out any exchange or send an email to [service@barca-fashion.com](mailto:service@barca-fashion.com). Telephone costs can vary depending on your provider contract.

**Claims:**

If the article delivered shows some defects, please contact our customer service by calling the phone number: 0034 971 49 55 25

All customers are requested to ship the defective goods including the return document through a registered shipping service to our attention. You may download this return document at Online Shop at [www.barca-fashion.com](http://www.barca-fashion.com). We cannot be made liable for articles that have been not received by us. We shall refund an appropriate amount for the goods and the return shipment provided that you send the goods and the refund document corresponding to the return shipment to our attention.